

JW Chain Contractors SMS Privacy Policy

Effective date: September 9, 2026

Scope

This Privacy Policy applies to SMS text messages sent by JW Chain Contractors through an approved messaging provider. It covers operational, security, and company-announcement messages sent to people who have affirmatively opted in to the applicable SMS program.

Information We Collect

For an enrolled SMS recipient, JW Chain Contractors may collect and retain:

- Mobile telephone number.

- SMS consent, opt-out, and re-enrollment records, including the date, time, and source of the action.

- Message delivery status, timestamps, and operational audit information.

- The minimum account or contact information needed to identify the intended recipient and administer the SMS program.

How We Use Information

JW Chain Contractors uses this information only to administer and secure its SMS programs, including multi-factor authentication, account-security notices, workflow alerts, administrative notices, and company announcements for users who elected to receive them.

Mobile Information Sharing

JW Chain Contractors does not sell, rent, or share mobile telephone numbers, SMS consent records, or mobile opt-in data with third parties or affiliates for their marketing or promotional purposes.

We may disclose the minimum information needed to approved service providers solely to deliver, secure, support, or audit our SMS program, or when required by law. Service providers may not use the information for their own marketing or promotional purposes.

Choices And Controls

Recipients may opt out of recurring SMS messages at any time by replying 'STOP'. Recipients may request help by replying 'HELP' or contacting JW Chain Contractors at 'tmiller@jwchaincontractors.com'. Opting out of operational announcements does not prevent a recipient from using another approved sign-in method where SMS is optional.

Recipients may request correction or deletion of their stored mobile number by contacting the same support address, subject to legal, security, and audit-retention requirements.

Security And Retention

JW Chain Contractors restricts SMS-related data to authorized personnel and approved service providers using the controls applicable to the underlying application. SMS-related information is retained only as long as reasonably necessary for security, delivery troubleshooting, audit, legal, and operational purposes.

Changes

JW Chain Contractors may update this policy before or during program operation. Material changes will be reflected in the then-current policy made available to enrolled recipients.